

## Emergency Response Officer Report

<b>Officer</b> [REDACTED]	<b>Date:</b> 5.08.2023	<b>Time Received</b> 19.58hrs	<b>Worksheet Number</b>	Licensed Premises with TENS
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**Nature of Call:**  
ic from building  
ed to be Toffs  
ightclub

### Reporter Details

<b>Name and Address</b>	[REDACTED]
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<b>Postcode</b>	<b>Telephone Number</b>	<b>Telephone Number (day)</b>
[REDACTED]	[REDACTED]	[REDACTED]

**Subject Address:**  
37-39 Grace Hill,  
Folkestone, Kent

<b>Journey Commence:</b> 20.30	<b>Arrival Onsite:</b>	<b>21.15</b>
<b>Departure from Site:</b> 21.45	<b>Arrival at Home/Next Job:</b>	<b>22.30</b>

<b>Mileage:</b>	<b>Start:</b> 28667	<b>Finish:</b> 28705
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### Place of Departure: Home TN299NG

Tcall from [REDACTED] said [REDACTED] had rung in about loud music but it was quite a confusing call, explained this was a building known as Toffs.  
I explained to [REDACTED] that I was sure we had a TENS and I would check and ring [REDACTED] back with view to visiting.  
TENS found and  
Tcall to [REDACTED] no reply, message left asking her to call back to Lifeline Control with a view to me visiting.  
Tcall advised Lifeline that no answer.  
Tcall from [REDACTED] had rung back.  
I rang [REDACTED] at 20.22 and arranged to visit to witness the noise.  
21.15 arrived in [REDACTED], [REDACTED] as I got out of the car in the rain and wind I could hear music quite loud in the night air along with the passing traffic.  
  
21.18 as I entered the front door of the flat and in [REDACTED] lounge I could quite clearly hear constant drumming similar to African Drums, constant noise a really constant thud of bass. [REDACTED] explained she was in bed and the noise woke her she added that she work's shifts hence her being in bed earlier. I continued to listen 21.27 with the television on at a reasonable level (20) with [REDACTED] and I talking I could hear the constant sound of drumming, I likened this to the sound of African Drums or street drumming it was a constant noise and thud I could almost feel it but the property was not vibrating . I could not hear any vocalist or lyrics only drumming.  
21.30 there was a momentarily pause if just a few seconds.

21.31 listening from [REDACTED] bedroom with the television on in the lounge I could hear the drumming but not impacting as much as in the lounge.

21.36 back in the lounge I could hear a male vocalist I could not make out the words or lyrics but could hear music but not like the previous drumming, I could still hear a thud of bass.

21.38 I could still hear a male vocalist, we continued to listen and could hear the noise over the sound of us talking, the television now turned off 21.40 I tried to record noise on my phone but nothing picked up.

21.45 I left [REDACTED] and outside in the wind and rain I could hear the music and voices as I walked back to my car and was surprised that the row of houses in [REDACTED] [REDACTED] had not complained as it was loud and I would think they would be able to hear clearly within their properties.

Drove home – no further complaints

**Details of Additional Time Taken**

Report

**Details Passed To: EHO**

<b>Time Taken:</b> 2hrs 30 plus report	<b>From:20.00</b>	<b>To:</b> 22.30
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